

#### Masterclass

# **Getting People from Knowing to Doing**

### **Description**

Organizational change initiatives and public health campaigns often fail or produce unsustainable results. Intensive training and knowledge sharing do not necessarily lead to the expected behavioral outcomes. Is there a gap between what people know and what they do? Yes, there is a huge gap. This work provides effective ways to understand and close this gap, including the Knowledge-Behavior Gap (KBG) model with four constructs: knowledge, acceptance, intention, and behavior. The KBG model provides a more consistent way to measure and predict the success of the intended organizational and societal change. It is very helpful in facilitating desired transformations toward individual and collective hyper-performance.

### **Takeaways**

- KBG model
- Advanced skills in knowledge adoption and integration.
- Capacity to make others do their work more efficiently.
- Mastering a hyper-impact on human performance.
- Exercising behavioral psychology and design.
- Confident and profitable decision-making.
- Ability to design efficient communication strategies.
- Certificate of excellence.

#### **Participants**

- Executive Leaders
- Chief Performance Officers
- Human Capital Advisors
- Business Growth Consultants
- Process Improvement Specialists
- Organizational Change Activists
- Corporate Social Engineers
- Change Makers
- Profit Consultants



## Content

	Day 1	Day 2
08:30	Human Nature	Man-Machine Symbiosis
	Teamwork: Discovering Resistance	Socially Influencing Systems
	Evolutionary Perspective on Shortcuts	Teamwork: Design Technology Driven Solutions
10:00	Break	
10:30	Knowledge-Behavior Gap (KBG) Model	Artificial Intelligence
	Teamwork: Typical Organizational Motivators	Instant Feedback Loops
	Overcoming Societal Paradigms	Teamwork: Upgrading Solutions
12:00	Lunch	
13:00	Neuroplasticity and NLP	Dark Side of Human Nature
	Hyper-Power with Social Influence	Overcoming Ethical Concerns
	Teamwork: Team Challenges	Teamwork: Finalizing Solutions
14:30	Break	
15:00	Habit Formation	Teams: Presenting Solutions
	Guiding through the KBG model	Reflections and Feedback
	Teamwork: Applications of the KGB model	Next Steps
16:30	End	